



PAT QUINN  
Governor  
ANDREW BORON  
Director

# NEWS

## Illinois Department of Insurance

**FOR IMMEDIATE RELEASE:**  
Wednesday, October 22, 2014

**CONTACT:** Kimberly Parker  
312-814-1577  
Kimberly.Parker@illinois.gov

### \*\*\*CONSUMER ALERT\*\*\*

## Dept of Insurance Warns Consumers Not to Conduct Business with Certified Warranties Corporation

**CHICAGO – October 22, 2014.** The Illinois Department of Insurance (DOI) is alerting consumers that an unlicensed company doing business in Illinois as CERTIFIED WARRANTIES CORPORATION, with addresses in Lombard and Oakbrook Terrace has been issuing, selling or offering for sale home warranty service contracts in violation of the financial and registration requirements of the Service Contract Act (215 ILCS 152/1 et seq.). The company's website now claims that "CERTIFIED WARRANTIES CORPORATION HAS SUFFERED FINANCIAL DIFFICULTIES AND HAS FILED BANKRUPTCY."

Illinois consumers are advised not to purchase service contracts from Certified Warranties Corporation. Illinois consumers who have existing contracts and/or complaints involving Certified Warranties Corporation should contact:

Andrew Noyes  
Illinois Department of Insurance  
320 West Washington  
Springfield, Illinois 62767  
217-782-4515  
[Andy.Noyes@Illinois.gov](mailto:Andy.Noyes@Illinois.gov)

Non-Illinois residents who have contracts with Certified Warranties Corporation should contact their state Insurance Department.

#### More Information

The Department's mission is to protect consumers by providing assistance and information, by efficiently regulating the insurance industry's market behavior and financial solvency, and by fostering a competitive insurance marketplace. The Illinois Department of Insurance assists consumers with all insurance complaints, including health, auto, life, and homeowner. Consumers in need of information or assistance should visit the Department's web site at [insurance.illinois.gov](http://insurance.illinois.gov) or call our toll-free hotline at (866) 445-5364.

###