




# Illinois Department of Insurance

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**JB PRITZKER**  
Governor

**ROBERT H. MURIEL**  
Director

**TO:** ALL COMPANIES AND OTHER ENTITIES LICENSED TO TRANSACT INSURANCE BUSINESS IN THE STATE OF ILLINOIS WHO ISSUE OR DELIVER PROPERTY AND CASUALTY (P&C) INSURANCE POLICIES

**FROM:** Robert H. Muriel, Director 

**DATE:** May 05, 2020

**RE:** **Company Bulletin 2020-12**  
Extending Previously Issued Suspension of Cancellation, Non-renewal, and Premium Payment for Consumer Automobile and Home Insurance Policies and Commercial P&C Insurance Policies other than Fidelity/Surety and Ocean Marine Policies Issued in Illinois.

On March 9, 2020, Governor JB Pritzker proclaimed a statewide disaster due to the Coronavirus Disease 2019 (COVID-19) outbreak within the State of Illinois, and again on April 1 and on April 30, 2020 declared a statewide disaster in response to the exponential spread of COVID-19 (the "Gubernatorial Disaster Proclamations"). On March 20, 2020, the Governor issued Executive Order 2020-10 ordering Illinois residents to stay at home unless otherwise permitted under the order and that all non-essential business and operations within the State cease for the remainder of the Gubernatorial Disaster Proclamations. On April 1, 2020, the Governor issued Executive Order 2020-18 continuing and extending Executive Order 2020-10 in its entirety for the duration of the Gubernatorial Disaster Proclamations. On April 30, 2020 the Governor issued Executive Order 2020-32 extending the provisions of the prior executive orders with some amendments.

The Department issued Company Bulletin 2020-09 on April 3, 2020, requesting that insurers consider implementing certain safeguards to ensure Illinois insurance consumer rights are protected and that Illinois consumers do not suffer unnecessary hardship during these trying times. Due to the continued public health threat posed by COVID-19 and the extension of the Gubernatorial Disaster Proclamations and Executive Orders mentioned above, **the Department hereby requests that insurers extend the safeguards listed in Company Bulletin 2020-09 through May 29, 2020.**

If you have any questions or concerns regarding implementation of measures described herein, please contact Robert Rapp, FLMI via email at [Robert.Rapp@illinois.gov](mailto:Robert.Rapp@illinois.gov).

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