

Anthem Security Breach

Anthem, Inc. reported that it recently discovered the unauthorized access of customer information including member names, dates of birth, Social Security numbers, addresses, telephone numbers, email addresses, employment information and income data. At this time, there has been no medical or claim information reported to have been found breached. The Department has been advised that Blue Cross Blue Shield of Illinois members may be impacted by this breach. As the Illinois Department gathers more information on the impact to Illinois Blue Cross Blue Shield members, we encourage consumers to monitor their mail closely for correspondence from Anthem or Blue Cross Blue Shield of Illinois which provides information regarding the breach.

How will a customer know if they are impacted?

The company is contacting each impacted customer by US mail and will provide resources including credit theft monitoring and identity theft insurance for at least one year. Consumers who have questions can contact Anthem at 1-877-263-7995 or www.AnthemFacts.com. You may also visit the Blue Cross Blue Shield of Illinois website for the latest updates on the breach. The website currently has information on free credit services offered by Anthem.
<http://www.bcbsil.com/company-info/alerts-announcements/alerts-announcements?lid=i60vw9qx>