



PAT QUINN
Governor

ANDREW BORON
Director

NEWS

Illinois Department of Insurance

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CONTACT:
Kimberly Parker
312-814-1577
Kimberly.Parker@illinois.gov

*****MEDIA ADVISORY*****

State Department of Insurance Reminds Gillespie Tornado Victims of Help with Insurance Claims

SPRINGFIELD – June 4, 2013. Illinois Department of Insurance (DOI) staff was in Gillespie today to examine damage caused by last week's destructive tornado and to provide the Department's contact information to city officials. Staff with the Department's division of consumer education left disaster packets with the Gillespie City Clerk and explained what the Department does. Affected homeowners can receive assistance through the insurance claims process. Department staff will provide information to homeowners on how to properly document storm damage, what their policy covers, the benefits of making temporary repairs, what to expect during the claims process, and how to avoid fraud.

The Department can also assist consumers with insurance complaints.

Residents in need of information or assistance may contact the toll free hotline at 866-445-5364, Monday through Friday. For more information including complaint info and consumer fact sheets on what to do after a loss, visit the Department's Web site at insurance.illinois.gov or click on the link <http://insurance.illinois.gov/HomeInsurance/disaster.asp>.

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