

215 ILCS 125/4-14(3) Evidence of Coverage

Sec. 4-14. Evidence of Coverage.

(a) Every subscriber shall be issued an evidence of coverage, which shall contain a clear and complete statement of:

- (1) The health services to which each enrollee is entitled;
- (2) Eligibility requirements indicating the conditions which must be met to enroll in a Health Care Plan;
- (3) Any limitation of the services, kinds of services or benefits to be provided, and exclusions, including any co-payment, or other charges;
- (4) The terms or conditions upon which coverage may be cancelled or otherwise terminated;
- (5) Where and in what manner information is available as to where and how services may be obtained; and
- (6) The method for resolving complaints.

(b) Any amendment to the evidence of coverage may be provided to the subscriber in a separate document.

(Source: P.A. 86-620.)